

Diggers Hotline Positive Response - 20241704157

2 messages

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To: "ryanknox1182@gmail.com" <ryanknox1182@gmail.com>

Tue, Apr 23, 2024 at 10:56 AM

DIGGERS HOTLINE POSITIVE RESPONSE

This is an automated notice from Diggers Hotline. Positive Response provides the status of the locate markings at your work site. Scroll down for a full explanation of the status options.

You are receiving this notification for one, of two, reasons:

1. Either all utilities listed on your ticket have responded to the Diggers Hotline Positive Response system...or
2. Your legal start date and time has been reached.

If a company below has a status of "Not Participating" or "No Response" they STILL MUST MARK their underground lines. Any utility that has underground lines in your work location has to locate those lines by your Start Date & Time.

A comprehensive explanation of Positive Response, including documentation and instructional videos, can be found at:

<https://www.diggershotline.com/positive-response-info>

Ticket Information

Ticket Number:	20241704157	Ticket Type:	Standard
Processed:	04/22/24 12:38 PM	Start Date/Time:	04/25/24 12:45 PM
Excavator:	Ryan Knox	Type of Work:	STUMP GRINDING
County:	BURNETT	Place:	WEBB LAKE TOWN
Address:	30009 N DES MOINES LAKE RD	Intersection 1:	DES MOINES TRL

Response Information

Response Status As Of Tuesday, April 23, 2024 10:56 AM

STATUS	CODE	NAME	FACILITIES	PHONE
No Conflict - Complete	BTSP1	BRIGHTSPEED BTSP1	Communications	(833) 363-2360
No Conflict - Complete	NWE01	NORTHWESTERN WI ELECTRIC CO NWE01	Electric	(715) 837-1741
No Conflict - Complete	STE01	SIREN TELEPHONE CO STE01	Phone	(715) 837-1741

Status Explanations & Important Information

Not Participating: The member company is not participating in Positive Response and will not provide locate status information for this program. Not Participating members still must locate their underground lines at your work site. Check your work site for markings from these companies.

Marked - Complete: The locator has marked the area and considers their work done.

System Cleared - Complete: Some utility companies have screening software that compares the work site on the ticket against their own mapping database. If the screen software determines the utility does not have underground lines where you are digging, it will return this result.

No Conflict - Complete: The locator or member company has determined there are no facilities in the specific work area and markings are not needed.

Ongoing - Working with Excavator: The locator is discussing or working with the excavator but has not completed the markings yet.

Not Marked - Delay: The locator has not located due to some circumstance. (Example: weather delay)

Not Marked - Response Pending: This is a generic response locators can use typically if they have not located by the Start Date & Time due to some issue, but still intend to locate.

No Response: The member company is participating in Positive Response but has not provided a response to the system as of yet, but still must mark the underground lines by your Start Date & Time if there are lines in your specific dig location.

Please keep in mind that Positive Response is NOT required by law in the state of Wisconsin. Member companies that are electing to provide Positive Response information are doing so voluntarily. Those who are not participating are identified as such in Response Information section. If a member company has not marked their facilities at your worksite, and your Start Date and Time has passed, you can contact that company directly to check on the locate status or file a relocate with Diggers Hotline.

If a specific member company has not located by your Start Date and Time, but other companies have responded properly, you can file a **No-Show Relocate**. The No-Show Relocate will only go out to the company, or companies, you identify as not locating by your Start Date and Time, and they will have to respond either in person or over the phone within one business hour to locate or provide you the time when they can locate your worksite.

Thank you for contacting Diggers Hotline and for helping to keep Wisconsin safe!